Leepfrog Technologies, Inc. Accessibility Conformance Report

Based on Voluntary Product Accessibility Template® (VPAT®)[1]

VPAT Version 2.0 Beta 2

Name of Product: CourseLeaf Catalog (CAT)

Product Description: CAT is a web based, cross browser web application used to manage course catalogs for postsecondary institutions.

Date: 2015.10.30

Contact information: accessibility@courseleaf.com

Notes: CAT is a web based application. No additional hardware of software is required and no other format is available.

Evaluation Methods Used: Automated software (Wave from WebAIM, Functional Accessibility Evaluator from the University of Illinois, and AChecker) as well as manual testing (including testing with Mac Voiceover and NVDA screen readers) were leveraged to complete this report.

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Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (Yes) with exceptions
Section 508 as published in 2017, at http://www.Section508.gov	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: CAT contains no non-text content beyond standard exceptions such as a logotype and icons. Text alternatives are provided in most instances.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web:** Not Applicable **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Not Applicable** – No relevant instance exists.

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web:** Not Applicable **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Not Applicable** – No relevant instance exists.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web:** Not Applicable **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Not Applicable** – No relevant instance exists.

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: Headers are used to separate content into its individual sections (and sub-sections). Form Inputs have labels. Data table headers are present. Where possible, markup has been updated to semantic HTML5 standards. Markup which has not yet been updated has been fortified using ARIA attributes to ensure users leveraging any combination of modern web browsers and assistive technologies will have full access to all content.
1.3.2 Meaningful Sequence (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: Pages are coded and displayed in the same logical order. Headers separate content into its individual sections (and sub-sections) and are nested correctly. Tab-indexes have not been altered unless industry best practices recommend doing so for accessibility reasons (i.e. content in "tabs").

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: CourseLeaf CAT does not use color, shape, size, visual location, orientation, or sound as the sole means of communication. Where appropriate native and ARIA attributes have been used to ensure text, alternatives are available or relationships are parsed programmatically.
1.4.1 Use of Color (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: Default CourseLeaf CAT colors meet or exceed requirements. When the institution's design specifications are used, it is assumed these meet color requirements as well.
1.4.2 Audio Control (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web:** Not Applicable **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Not Applicable** – No relevant instance exists.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Web**: Standard keyboard functions are enabled in CourseLeaf CAT.
2.1.2 No Keyboard Trap (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: CourseLeaf CAT contains no keyboard traps.
2.2.1 Timing Adjustable (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web:** Not Applicable **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Not Applicable** – No relevant instance exists.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web:** Not Applicable **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Not Applicable** – No relevant instance exists.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web:** Not Applicable **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Not Applicable** – No relevant instance exists.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: Every CourseLeaf CAT page has "skip links" to various parts of the page to ensure users can bypass repetitive information.
2.4.2 Page Titled (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: All CourseLeaf CAT pages contain a unique page title

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: Pages are coded and displayed in the same logical order. Tab-indexes have not been altered unless industry best practices recommend doing so for accessibility reasons (i.e. content in "tabs").
2.4.4 Link Purpose (In Context) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: Link purpose is easily discernable as it is always either inline text or an image's "alt" attribute, both of which provide context.
3.1.1 Language of Page (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: Each CAT page has a language attribute on the <html> tag which provides the correct language for its content.

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: No elements change context by receiving focus. Standard explicit requests must be made (i.e. double-click, enter, or spacebar.)
3.2.2 On Input (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: Users receive explicit information on all inputs and controls and will be aware of the impact of activating them before doing so.
3.3.1 Error Identification (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: Errors are presented in a modal style box with a descriptive header and information on each error.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: Programmatically associated labels are presented for each input. Content (including instructions) are provided by the client and assumed to be sufficient for the intended audience.
4.1.1 Parsing (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: CAT pages and forms are programmatically generated using templates and widgets which were created using markup best practices to ensure valid code is output consistently. Along with the logical structuring of content and use of headers, labels, and other relational items, the page is easily parsed by AT.
4.1.2 Name, Role, Value (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool:** Not Applicable	**Web**: Standard HTML elements are used throughout the application. Where needed, ARIA has been leveraged to ensure content is full accessible.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web:** Not Applicable **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Not Applicable** – No relevant instance exists.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web:** Not Applicable **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Not Applicable** – No relevant instance exists.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Web**: CourseLeaf CAT uses the institution's design specifications and it is assumed these meet color requirements.
1.4.4 Resize text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Web**: Text sizes can be changed using the default keyboard shortcuts and pages are constructed such that this will not hinder the use of the application – even up to 200% its normal size.
1.4.5 Images of Text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Web**: CAT contains no non-text content beyond standard exceptions such as a logotype and icons. Text alternatives are provided in all instances.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Web**: Each page has both a primary and "bread crumb" style navigation.
2.4.6 Headings and Labels (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Web**: Headers are present on all pages and provide context to topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Web**: Focus is discernible by either color or outline throughout the application.
3.1.2 Language of Parts (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Not Applicable** – No relevant instance exists within the core application.

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Web**: Consistent navigation is available throughout the application.
3.2.4 Consistent Identification (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Web**: Supports **Electronic Docs, Software, Closed, Authoring Tool**: Not Applicable	**Web**: Consistent visual indicators, colors, and text are used for common functions of the application.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed,** **Authoring Tool**: Not Applicable	**Web**: Due to the highly customized nature of the CAT system and variation of institutional requirements there is no way to consistently offer valid suggestions to the user for form entries. In instances where there are only a handful of possible responses, a form control with those options is the favored solution.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs, Software, Closed,** **Authoring Tool**: Not Applicable	**Not applicable** - Neither legal commitments or financial transactions occur within CAT.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Not Applicable	**Not Applicable** – No relevant instance exists.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Not Applicable	**Not Applicable** – No relevant instance exists.
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Not Applicable	**Not Applicable** – No relevant instance exists.
1.2.9 Audio-only (Live) (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Not Applicable	**Not Applicable** – No relevant instance exists.
1.4.6 Contrast Enhanced (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports	**Web**: CourseLeaf CAT default theme meets or exceeds this requirement. Requested theme changes are assumed to meet at least level AA compliance.

Criteria	Conformance Level	Remarks and Explanations
1.4.7 Low or No Background Audio (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Not Applicable	**Not Applicable** – No relevant instance exists.
1.4.8 Visual Presentation (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports with exception	**Web**: CourseLeaf CAT uses the institution's design specifications. However, by default, text is not justified, line spacing meets criteria, and font-size and be increased to 200%. As the application is responsive, width can be adjusted by adjusting the view port. Users are unable to choose a background or text color.
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports	**Web**: CAT contains no non-text content beyond standard exceptions such as a logotype and icons. Text alternatives are provided in all instances.
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports	**Web:** CourseLeaf CAT is fully keyboard accessible.

Criteria	Conformance Level	Remarks and Explanations
2.2.3 No Timing (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Not Applicable	**Not Applicable** – No relevant instance exists.
2.2.4 Interruptions (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Not Applicable	**Not Applicable** – No relevant instance exists.
2.2.5 Re-authenticating (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Not Applicable	**Not Applicable** – No relevant instance exists.
2.3.2 Three Flashes (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Not Applicable	**Not Applicable** – No relevant instance exists.
2.4.8 Location (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports	**Web**: "breadcrumb" navigation, as well as primary navigation, and page title provide location to users.
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports	**Web**: Link purpose is easily understood as it is always either inline text or an image's "alt" attribute, both of which provide context.

Criteria	Conformance Level	Remarks and Explanations
2.4.10 Section Headings (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports	**Web**: Headers are present, nested correctly, and provide context and content relationships.
3.1.3 Unusual Words (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports	**Web**: All content is provided by the client and assumed to be appropriate for intended audiences.
3.1.4 Abbreviations (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports	**Web**: Any abbreviations are provided by the client and assumed to be appropriate for intended audiences.
3.1.5 Reading Level (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports	**Web**: All is provided by the client and assumed to be appropriate for intended audiences.
3.1.6 Pronunciation (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports	**Web**: All is provided by the client and assumed to be appropriate for intended audiences.
3.2.5 Change on Request (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports	**Web**: all changes are initiated by an explicit request by the user (i.e. a button).

Criteria	Conformance Level	Remarks and Explanations
3.3.5 Help (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports	**Web**: Documentation for CourseLeaf CAT is available for all clients who have purchased the product. This comes in the form of a) personalized training with individuals familiar with the product via phone, personal visit, or webinar, b) a website with technical documentation, and c) PDF documents of the same content available via website.
3.3.6 Error Prevention (All) (Level AAA) Also applies to: 2017 Section 508 – Does not apply	**Web**: Supports	**Web**: Beyond confirming whether or not a required field has been populated, errors are provided by the client as part of their specifications and assumed to be sufficient.

2017 Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Users are able to easily traverse CourseLeaf CAT with any combination of a modern web browser and assistive technologies.
302.2 With Limited Vision	Supports	CAT is designed to be robust and content can be zoomed to 200%+ without loss of functionality.
302.3 Without Perception of Color	Supports	CourseLeaf CAT uses the institution's design specifications and it is assumed these meet requirements.
302.4 Without Hearing	Supports	Audio indicators are never used to convey information or feedback while using CAT.
302.5 With Limited Hearing	Supports	Audio indicators are never used to convey information or feedback while using CAT.
302.6 Without Speech	Supports	Speech input is not used by CourseLeaf CAT.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Supports	Nothing beyond basic keyboard and mouse manipulation (or the individual's equivalent) is required to operate CourseLeaf CAT. Navigation to bypass sections of the page is the first element keyboard users will encounter on the page.
302.8 With Limited Reach and Strength	Supports	Nothing beyond basic keyboard and mouse manipulation (or the individual's equivalent) is required to operate CourseLeaf CAT. Navigation to bypass sections of the page is the first element keyboard users will encounter on the page.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Content is provided by the institution and assumed to be both sufficient and appropriate for their audience.

Chapter 4: Hardware

Notes: CourseLeaf CAT is run on a computer via a browser and requires no special hardware for normal operation.

Chapter 5: Software

Note: CourseLeaf CAT is only available via a web browser. Every effort was made to ensure a cross-browser, device agnostic experience for at least the last two releases of Internet Explorer, Chrome, Firefox, and Safari – as well as AT such as JAWs, NVDA, and Voiceover.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	CourseLeaf CAT can be used with the combination of a modern web browser and assistive technology. Although some of the tools and features of this application are intended for sighted users, the application is "assistive technology ready".
602.3 Electronic Support Documentation	See [WCAG 2.0](#) section	See information in WCAG section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Documentation for CourseLeaf CAT is available for all clients who have purchased the product. This comes in the form of a) personalized training with individuals familiar with the product via phone, personal visit, or webinar, b) a website with technical documentation, and c) PDF documents of the same content available via website.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Documentation about specific accessibility features can be provided upon request. Please email accessibility@leepfrog.com.

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Supports	Support can be provided in many ways, including documentation, personalized training, support via phone, or webinar.

Legal Disclaimer Leepfrog Technologies, Inc.

CourseLeaf products are designed to ensure that your content is available universally. This requires conformity to current accessibility standards that pertain to web-based applications, and a commitment to ensure content is usable for everyone regardless of their level of visual, hearing, motor or cognitive abilities. We understand the importance of allowing your students, faculty, and staff to use our software in a manner that enhances their education or ability to educate.

This document pertains specifically to CourseLeaf CAT functionality, an add-on to the CourseLeaf suite of tools, and its base configuration. Although we work closely with our institutions to ensure compliance, there are times when their branding guidelines, or other institution specific requirements may introduce some level of non-compliance.

To the best of our knowledge, the information contained herein is accurate and reliable as of the date of publication; however, we do not assume any liability whatsoever for the accuracy and completeness of the above information. Leepfrog Technologies, Inc. makes no warranties which extend beyond the description contained herein. Any information given in this document does not constitute any warranty.

If you have any additional questions, concerns, or suggestions, please email us to initiate a dialog - accessibility@courseleaf.com.