

Leepfrog Technologies, Inc. Accessibility Conformance Report

VPAT® Version 2.4Rev508 – March 2022

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General Information

Name of Product/Version:

CourseLeaf Section Scheduler (CLSS)

Product Description:

CLSS is a web based, cross browser web application used to input, edit, validate, approve, and update the course offerings for postsecondary institutions.

Date:

2023.09.15

Contact information:

accessibility@courseleaf.com

Notes:

This application is web based; beyond a computer with a modern browser (last three released versions of Edge, Chrome, Firefox, and Safari), no additional hardware or software is required. Every attempt has been made to ensure that this application is accessible to as many people as possible and supports any combination of all major browser, operating system, and assistive technologies. Testing was completed using our default template. Requested visual customizations or digital assets (images, etc.) provided by the institution are assumed to meet that institution's accessibility standards.

Evaluation Methods Used:

Automated software (Wave from WebAIM, AInspector, IBM Equal Access Accessibility Checker) as well as manual testing (including testing with NVDA screen reader) were leveraged to complete this report.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508:: Chapter 5 – 501.1 Scope, 504.2 *Content Creation or Editing*, and Chapter 6 – 602.3 *Electronic Support Documentation*.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Some icons do not have a text alternative.</p> <p>Remediation work is scheduled.</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	<p>No relevant instance exists.</p>

Criteria	Conformance	Remarks and Explanations
<p><u>1.2.2 Captions (Prerecorded)</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>No relevant instance exists.</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>No relevant instance exists.</p>
<p><u>1.3.1 Info and Relationships</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>No semantic landmarks are provided as none exist visually. Interactive tables do not have roles or statuses. Remediation work is scheduled.</p>

Criteria	Conformance	Remarks and Explanations
<p><u>1.3.2 Meaningful Sequence</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	
<p><u>1.3.3 Sensory Characteristics</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>In forms, required fields and status information are indicated using only color. Remediation work is scheduled.</p>
<p><u>1.4.1 Use of Color</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>In forms, required fields and status information are indicated using only color. Remediation work is scheduled.</p>

Criteria	Conformance	Remarks and Explanations
<p>1.4.2 Audio Control</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>No relevant instance exists.</p>
<p>2.1.1 Keyboard</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Some clickable elements are not part of the tab order, some interaction is only available via the mouse.</p> <p>Remediation work is in progress.</p>
<p>2.1.2 No Keyboard Trap</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	
<p>2.1.4 Character Key Shortcuts</p> <p>(Level A 2.1 only)</p>	<p>Not Applicable</p>	<p>No relevant instance exists.</p>

Criteria	Conformance	Remarks and Explanations
<p><u>2.2.1 Timing Adjustable</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>No relevant instance exists.</p>
<p><u>2.2.2 Pause, Stop, Hide</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>No relevant instance exists.</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>No relevant instance exists.</p>

Criteria	Conformance	Remarks and Explanations
<p>2.4.1 Bypass Blocks</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	
<p>2.4.2 Page Titled</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	
<p>2.4.3 Focus Order</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Pages are coded and displayed in the same logical order. Tab order has not been altered unless best practices dictate (i.e. 'tabs').</p>

Criteria	Conformance	Remarks and Explanations
<p><u>2.4.4 Link Purpose (In Context)</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Some links are leveraged as buttons without the necessary roles and statuses required to make this pragmatically disenable to screen readers. Remediation work is scheduled.</p>
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)</p>	<p>Not Applicable</p>	<p>No relevant instance exists.</p>
<p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)</p>	<p>Supports</p>	<p>Standard browser interactions are no altered unless dictated by best practices.</p>
<p><u>2.5.3 Label in Name</u> (Level A 2.1 only)</p>	<p>Not Applicable</p>	<p>No relevant instance exists.</p>
<p><u>2.5.4 Motion Actuation</u> (Level A 2.1 only)</p>	<p>Not Applicable</p>	<p>No relevant instance exists.</p>
<p><u>3.1.1 Language of Page</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	

Criteria	Conformance	Remarks and Explanations
<p><u>3.2.1 On Focus</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	
<p><u>3.2.2 On Input</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Non-interactive elements are not part of the tab order, some do not contain additional text for context.</p> <p>Remediation work is scheduled.</p>
<p><u>3.3.1 Error Identification</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	

Criteria	Conformance	Remarks and Explanations
<p><u>3.3.2 Labels or Instructions</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Labels and instructions are provided by the client and are assumed to be appropriate and meet their institution’s accessibility standards. Some visible labels are not programmatically associated with their input.</p> <p>Remediation work is scheduled.</p>
<p><u>4.1.1 Parsing</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Some interactive items are missing their role and/or status. Some labels are no programmatically associated with their input (value).</p> <p>Remediation work is scheduled.</p>
<p><u>4.1.2 Name, Role, Value</u></p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Some interactive items are missing their role and/or status. Some labels are no programmatically associated with their input (value).</p> <p>Remediation work is scheduled.</p>

Table 2: Success Criteria, Level AA

Criteria	Conformance	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>No relevant instance exists.</p>
<p><u>1.2.5 Audio Description (Pre-recorded)</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>No relevant instance exists.</p>
<p><u>1.3.4 Orientation</u> (Level AA 2.1 only)</p>	<p>Supports</p>	<p>Orientation is not restricted; all pages are responsive.</p>
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)</p>	<p>Partially Supports</p>	<p>Some interactive elements are missing their role/and or status. Remediation work is scheduled.</p>

Criteria	Conformance	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Two instances exists where color contrast ratio is not met.</p> <p>Remediation work is scheduled.</p> <p>Client may request additional themes applied, and it is assumed colors meet institutional accessibility requirements.</p>
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Some form elements do not resize appropriately above 200% zoom.</p> <p>Remediation work is scheduled.</p>
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	<p>No relevant instance exists.</p>
<p><u>1.4.10 Reflow</u> (Level AA 2.1 only)</p>	Supports	
<p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only)</p>	Not Applicable	<p>No relevant instance exists.</p>
<p><u>1.4.12 Text Spacing</u> (Level AA 2.1 only)</p>	Supports	<p>Default template meets requirements.</p>

Criteria	Conformance	Remarks and Explanations
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)</p>	<p>Not Applicable</p>	<p>No relevant instance exists.</p>
<p><u>2.4.5 Multiple Ways</u> (Level AA) Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>No relevant instance exists.</p>
<p><u>2.4.6 Headings and Labels</u> (Level AA) Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Some tables missing defined headings. Remediation work is scheduled.</p>
<p><u>2.4.7 Focus Visible</u> (Level AA) Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Some focus indicators need more contrast. Remediation work is scheduled.</p>

Criteria	Conformance	Remarks and Explanations
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	

Criteria	Conformance	Remarks and Explanations
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports/Not Applicable</p>	<p>CLSS is so customizable and complex that accurate error suggestions are impossible. Labels and instructions are provided by the client and are assumed to be appropriate for the intended audience as well as meeting their institution’s accessibility standards.</p>
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></p> <p>(Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports/Not Applicable</p>	<p>CLSS is so customizable and complex that accurate error suggestions are impossible. Labels and instructions are provided by the client and are assumed to be appropriate for the intended audience as well as meeting their institution’s accessibility standards.</p>
<p><u>4.1.3 Status Messages</u> (Level AA 2.1 only)</p>	<p>Partially Supports</p>	<p>Some confirmation nodals not announced to screen readers. Remediation work is scheduled.</p>

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance	Remarks and Explanations
302.1 Without Vision	Partially Supports	Some icons, states, and roles are not defined programmatically. Headers may be nested incorrectly in some instances
302.2 With Limited Vision	Supports	
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Not Applicable	No relevant instance exists.
302.5 With Limited Hearing	Not Applicable	No relevant instance exists.
302.6 Without Speech	Not Applicable	No relevant instance exists.
302.7 With Limited Manipulation	Supports	Nothing beyond basic keyboard and mouse manipulation (or the individual's equivalent) is required to operate CLSS.
302.8 With Limited Reach and Strength	Supports	Nothing beyond basic keyboard and mouse manipulation (or the individual's equivalent) is required to operate CLSS.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Content is provided by the client and assumed to be appropriate for the intended audience.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Support can be provided in many ways, including web-based documentation, personalized training, and support via phone or webinar.
602.3 Electronic Support Documentation	See WCAG section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation is electronic. If desired, a print ready version is available on every page. Also, support is provided via phone.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	VPATs and an Accessibility Statement are available upon request in an accessible format. Additional inquires can be sent to accessibility@courseleaf.com .
603.3 Accommodation of Communication Needs	Supports	Support can be provided in many ways, including electronic or printed documentation, personalized training, support via phone, or webinar.

Legal Disclaimer Leepfrog Technologies, Inc.

CourseLeaf products are designed to ensure that your content is available universally. This requires conformity to current accessibility standards that pertain to web-based applications, and a commitment to ensure content is usable for everyone regardless of their level of visual, hearing, motor or cognitive abilities. We understand the importance of allowing your students, faculty, and staff to use our software in a manner that enhances their education or ability to educate.

This document pertains specifically to XXXX functionality, an add-on to the CourseLeaf suite of tools, and its base configuration. Although we work closely with our institutions to ensure compliance, there are times when their branding guidelines, or other institution specific requirements may introduce some level of non-compliance.

To the best of our knowledge, the information contained herein is accurate and reliable as of the date of publication; however, we do not assume any liability whatsoever for the accuracy and completeness of the above information. Leepfrog Technologies, Inc. makes no warranties which extend beyond the description contained herein. Any information given in this document does not constitute any warranty.

If you have any additional questions, concerns, or suggestions, please email us to initiate a dialog - accessibility@courseleaf.com.