

Montclair CITI – New User Instructions

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Instructions

1. Login: <https://www.citiprogram.org/default.asp>
2. Click on Register (*If you are not a new user you may log in with your existing account and affiliate with MSU*)

CITI PROGRAM English ▾

[LOG IN](#) [LOG IN THROUGH MY INSTITUTION](#) [REGISTER](#)

Username [Forgot?](#)

Password [Forgot?](#)

Log In

Instructions Step 1

Complete Institutional Affiliation

1. Select Montclair State University as the participating institution and Ignore all other headings.

Hit Continue to Step 2.

The screenshot shows the 'CITI - Learner Registration' interface. At the top, there are links for 'LOG IN', 'LOG IN THROUGH MY INSTITUTION', and 'REGISTER'. Below this is a progress bar showing 'Steps: 1 2 3 4 5 6 7', with step 1 highlighted. A message states 'You must make a selection below.' The main section is titled 'Select Your Organization Affiliation' and contains a search box with the placeholder text 'Search for organization: Enter full or partial name'. A red bracket highlights this search box. Below the search box is a link: 'Can't find your institution? It may use Single Sign On. Check here.' Further down, there is instructional text: 'To find your organization, enter its name in the box above, then pick from the list of choices provided. If the selection is correct, click the "Continue to Step 2" button immediately below. To clear your selection and try again, click the "Search Again" button.' Below this text is a checkbox labeled 'I AGREE to the Terms of Service for accessing CITI Program materials.' At the bottom of this section is a blue button labeled 'Continue To Step 2'. Below the main section is another section titled 'Independent Learner Registration' with a paragraph of text: 'Use this option if you are paying for your courses. Click the button "Continue as Independent Learner" to affiliate as an Independent Learner. This option is for persons not affiliated with a CITI Program subscriber organization, or who require content that their organization does not provide. Fees apply. Credit card payment with American Express, Discover, MasterCard or Visa is required. Checks are not accepted.'

Instructions Step 2

Next Page: Enter your personal Information Set up username and password.

Step 2 requests that you enter your first and last name along with your email address.

Please enter your name here as you would like it to appear on your completion report received at the end of the course.

Ensure you use an email address that you can access so you can complete the registration process by verifying the email.

Hit Continue to Step 3

The screenshot shows a registration form titled "CITI - Learner Registration". At the top, there is a progress indicator showing "Steps: 1 2 3 4 5 6 7", with "2" highlighted in a blue box. Below this is a section titled "Personal Information". A red asterisk indicates a required field. The form contains four input fields: "* First Name", "* Last Name", "* Email Address", and "* Verify email address". A red bracket groups the first two fields, and another red bracket groups the last two fields. Below these fields, there is a note: "If you have a secondary email address that can be used in case your preferred email address changes, enter it below. If you forget your username or password, it will be mailed both to your preferred email address and your secondary email address." At the bottom, there are two more input fields: "Secondary email address" and "Verify secondary email address".

Instructions Step 3

Next Page: chose a username and password for your account. Please follow the on screen instructions for the expected parameters of each field. Passwords are case sensitive.

During this step you will also select and answer a security question. This question will be used to assist in the recovery of your account if you have forgotten your username or password. Please select a question that is applicable to you and you can comfortably answer for the tech support team.

Hit Continue to Step 4

CITI - Learner Registration

Steps: 1 2 **3** 4 5 6 7

Create your Username and Password

Indicates a required field.

Your username should consist of 4 to 50 characters. Your username is not case sensitive; "A12B34CD" is the same as "a12b34cd". Once created, your username will be part of the completion report.

* User Name

Your password should consist of 8 to 50 characters. Your password IS case sensitive; "A12B34CD" is not the same as "a12b34cd".

* Password * Verify Password

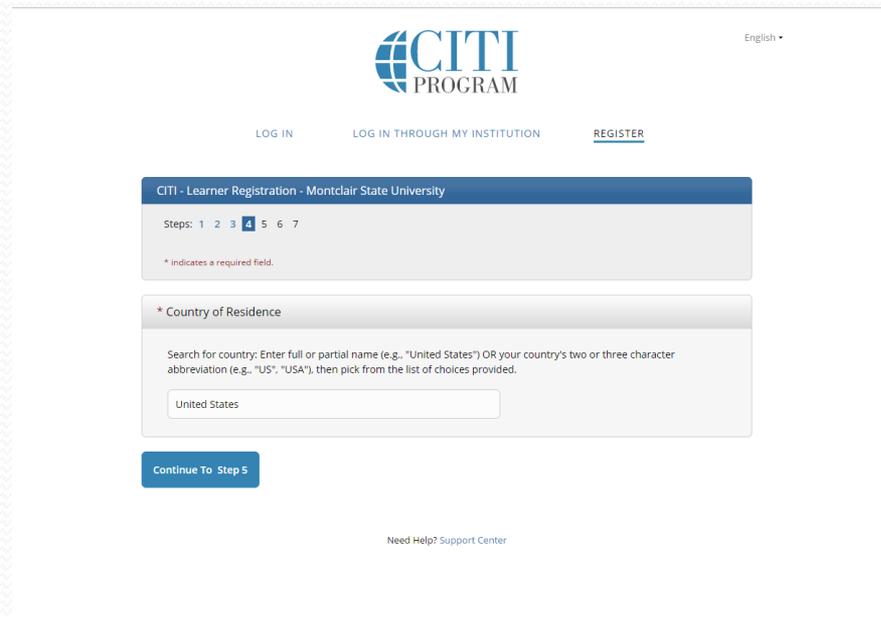
Please choose a security question and provide an answer that you will remember. **NOTE: If you forget your login information, you will have to provide this answer to the security question in order to access your account.**

* Security Question

* Security Answer

Instructions Step 4

Next Page: Step 4 collects your country of residence. Select country and hit Continue to Step 5



The screenshot shows the CITI Program registration interface. At the top, there is a logo for the CITI PROGRAM and a language selector set to English. Below the logo are three navigation links: LOG IN, LOG IN THROUGH MY INSTITUTION, and REGISTER. The main content area is titled "CITI - Learner Registration - Montclair State University" and shows a progress bar with steps 1 through 7, where step 4 is currently active. A note indicates that an asterisk (*) denotes a required field. The "Country of Residence" section contains a search instruction: "Search for country: Enter full or partial name (e.g., 'United States') OR your country's two or three character abbreviation (e.g., 'US', 'USA'), then pick from the list of choices provided." Below this instruction is a text input field containing "United States". A blue button labeled "Continue To Step 5" is positioned below the input field. At the bottom of the page, there is a link for "Need Help? Support Center".

English ▾

LOG IN LOG IN THROUGH MY INSTITUTION REGISTER

CITI - Learner Registration - Montclair State University

Steps: 1 2 3 4 5 6 7

* indicates a required field.

* Country of Residence

Search for country: Enter full or partial name (e.g., "United States") OR your country's two or three character abbreviation (e.g., "US", "USA"), then pick from the list of choices provided.

United States

Continue To Step 5

Need Help? Support Center

Instructions Step 5 & 6

Next Page: Professionals seeking credit for CITI Program courses can make their selection for Continuing Education credits during **Step 5**.

Select NO

Hit Continue to Step 6

Next Page: Step 6 is institutional specific. Enter all required fields including Institutional Email Address, NetID, Department and Role in Research and then Continue to Step 7

CITI - Learner Registration

Steps: 1 2 3 4 **5** 6 7

* indicates a required field.

*** Are you interested in the option of receiving Continuing Education Unit (CEU) credit for completed CITI Program courses?**

If you answer "yes", you will be provided with information **before** you start a CEU-eligible course about the amount of credit available, information about the course authors, and other required CEU disclosures. This information **must** be viewed before a course is started in order for you to be eligible to purchase CEU credit after course completion. However, answering "yes" does not obligate you to purchase CEU credits for any course.

If you answer "no", you will **not** see information about the CEU credits available for courses before you start them or after completing them, and you will be **ineligible** for CEU credit for these courses. You can change this preference at any time by clicking on a "CEU Information" link or using a "My Profile" link to update your Profile.

If you're not sure, you can change your answer later.

Yes
 No
 Not sure. Ask me later

If you answered "yes", please check all the types of CEU credit that may be of interest. This information allows us to ensure that you receive appropriate Pre- and Post-Course information relevant to the kind(s) of CEU credit that you may request.

AMA PRA Category 1 Credits
 Nurses (CNE Credits)
 Other
 Psychologists (CEP Credits)

*** Can CITI Program contact you at a later date regarding participation in research surveys?** ⓘ

Yes
 No
 Not sure. Ask me later

Instructions Step 7

The questions in **Step 7** enroll you in CITI Program courses.

Only Question 4 **RCR Responsible Conduct of Research is required**. Choose the most suitable sub-heading for the course based on your role:

- THE RCR FOR STUDENTS
- THE RCR FOR INVESTIGATORS AND RESEARCH TEAM
- THE RCR FOR ADMINISTRATORS

Question 4

Responsible Conduct Research

If you want to take Responsible Conduct Research optionally, please make your selection below.

This question is required. Choose one answer.

- THE RCR FOR STUDENTS
- THE RCR FOR INVESTIGATORS AND RESEARCH TEAM
- THE RCR FOR ADMINISTRATORS
- Not at this time, thank you.

Instructions Step 7

For all other courses:

Select “No” or “Not at this time.”

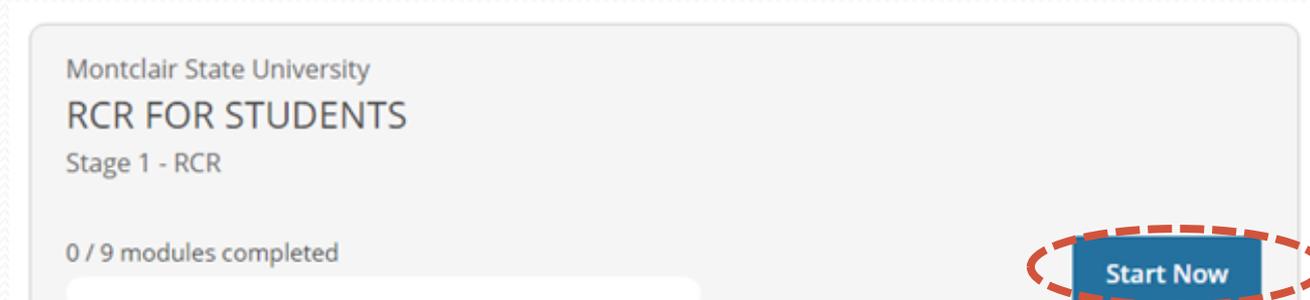
- Faculty/Clinician/Staff - Information Privacy and Security Course
- Student - Information Privacy and Security Course
- Students in the Psychology Clinic - Information Privacy and Security Course
- Instructors in the Psychology Clinic - Information Privacy and Security Course
- Not at this time.

Instructions Step 7

Click Finalize Registration.

This will take you to the Main Menu. Enter into the assigned course by clicking on the course.

You must complete the Integrity Assurance Statement for the course before beginning any modules.



Printing a Completion Report

- When all modules are completed with an overall score of $\geq 80\%$, CITI will issue you a “completion report.”

Montclair State University
ID 2262

RCR FOR STUDENTS

Name	Stage	Completion Date	Expiration Date	Record ID
Jocelyn Martinez	1 - RCR	29-May-2018	28-May-2022	27264766

Completion Report

Completion Reports are transcripts of your course work, and include all quiz scores. Part 1 shows scores “frozen” at the time you completed and passed the course. Part 2 reflects scores for any subsequent quiz attempts.

[View / Print](#) [Copy Link](#)

Completion Certificate

Completion Certificates are “diplomas” that reflect course completion, but do not include quiz scores. Certificates are suitable for sharing with persons who do not need to see your quiz results, or posting online.

[View / Print](#) [Copy Link](#)

- At that point, your name and certification expiration date will be entered in a database accessible to the Compliance office.

Other Tips

- You do not need to complete all required modules at one time. CITI will remember where you left off the next time you log in.
- You only need to complete Required Modules.
- After reading the curriculum for each module, you have to click on Take Quiz.
- You can refer to the grade book anytime to see how much you have scored thus far.
- You need a combined overall score of 80 for all modules.
- You can re-take any single module that you got a low score in.