2015 Office of Research and Sponsored Programs Assessment

INTRODUCTION

The 2015 Office of Research and Sponsored Programs (ORSP) Assessment Survey was designed to collect feedback on the products and services provided by ORSP, and to improve the quality of such products and services.

This is the third ORSP Assessment Survey. In 2011, ORSP conducted its initial (baseline) Assessment Survey. The 2015 survey had 111 respondents, 45% having worked with ORSP over the past 12 months. Respondents were largely faculty members (62%), from CEHS, CHSS, and CSAM. Respondents were evenly distributed regarding their tenure at MSU.

ORSP is grateful to all responders for taking the time to participate, and for providing a sense of the direction in which MSU administrators, faculty, and staff wish to see the office move. The survey has provided much valued feedback, which we have summarized in this report.

RESULTS

The largest percentage of respondents identified having used the following pre-award services most frequently in the last 12 months:

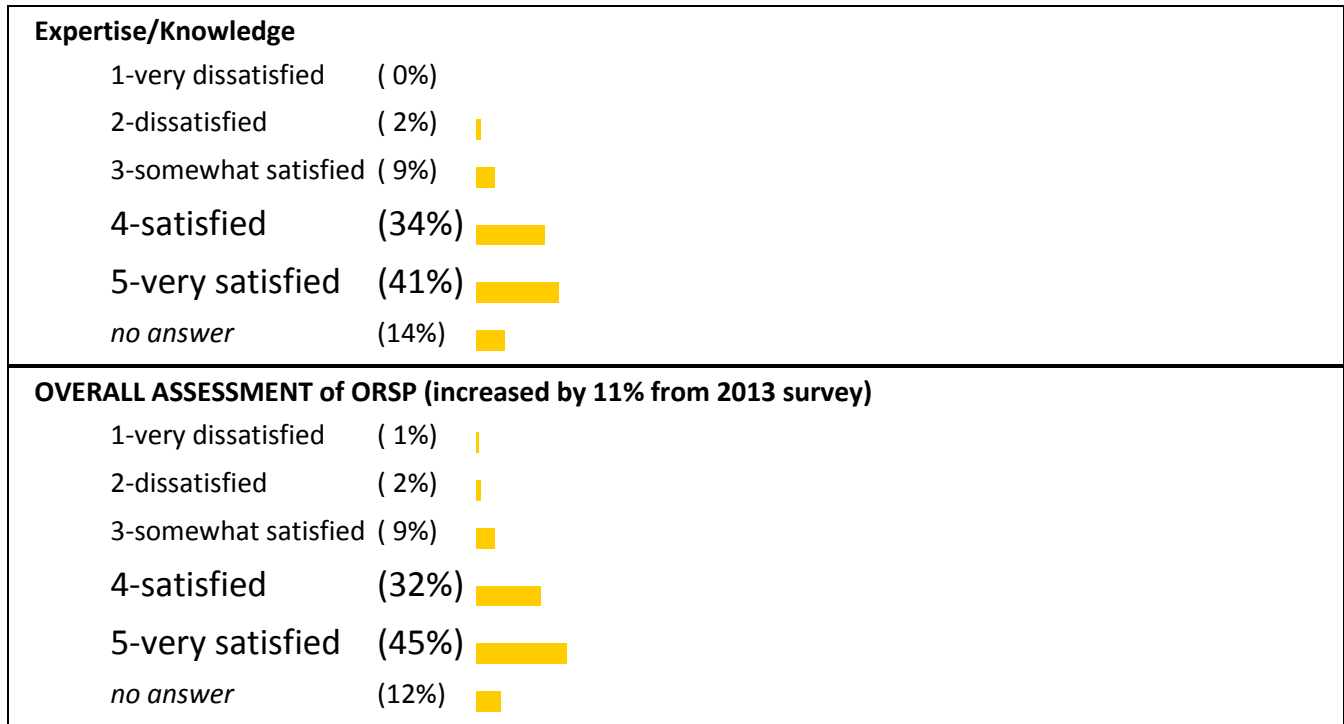|	
ORSP website	51% *increased by 14% from 2013 survey*
Assistance with budget preparation	38% *increased by 10% from 2013 survey*
Circulation of program announcements or requests for proposals via ORSP funding opportunities listserve	31%
Assistance with proposal preparation	30%

The largest percentage of respondents identified having used the following post-award services most frequently in the last 12 months:

General assistance with grant/contract project management	(29%) *increased by 17% from 2013 survey*
Guidance on MSU policies and procedures	(25%) *increased by 20% from 2013 survey*
Liaise with Grant Accounting office	(23%) *increased by 11% from 2013 survey*
Assistance with budget revisions/carryovers/project continuation, or no-cost extensions	(23%) – increased by 10% from 2013 survey

Respondents noted being most satisfied with:	And least satisfied with:
The ORSP Website (58% satisfied or very satisfied)	Assistance with locating funding sources (30% satisfied or very satisfied)
Assistance with budget preparation (50% satisfied or very satisfied)	
Guidance on MSU policies and procedures (52% satisfied or very satisfied)	

Responses suggest the campus community is very satisfied with ORSP staff:

Courtesy

1-very dissatisfied	(0%)
2-dissatisfied	(1%)
3-somewhat satisfied	(6%)
4-satisfied	(26%)
5-very satisfied	(56%)
no answer	(11%)

Timeliness

1-very dissatisfied	(1%)
2-dissatisfied	(1%)
3-somewhat satisfied	(6%)
4-satisfied	(31%)
5-very satisfied	(48%)
no answer	(14%)

Availability

1-very dissatisfied	(0%)
2-dissatisfied	(2%)
3-somewhat satisfied	(6%)
4-satisfied	(32%)
5-very satisfied	(47%)
no answer	(13%)

Expertise/Knowledge

1-very dissatisfied	(0%)
2-dissatisfied	(2%)
3-somewhat satisfied	(9%)
4-satisfied	(34%)
5-very satisfied	(41%)
no answer	(14%)

OVERALL ASSESSMENT of ORSP (increased by 11% from 2013 survey)

1-very dissatisfied	(1%)
2-dissatisfied	(2%)
3-somewhat satisfied	(9%)
4-satisfied	(32%)
5-very satisfied	(45%)
no answer	(12%)

Respondents identified that the following resources/services would most greatly assist them in completing their SCHOLARSHIP/WORK/RESEARCH.

Proposal writing/editing resources	(40%)
Grant writing workshops on campus	(34%)
Field-specific funding opportunity/proposal development events	(30%)

Respondents identified that the following resources/services would most greatly increase the likelihood of their SUBMITTING A PROPOSAL

Proposal writing/editing resources	(42%)
Field-specific funding opportunity/proposal development events	(31%)
Bringing funding agency program officers to campus	(30%)

Respondents identified that the following resources/services would most greatly assist them in the MANAGEMENT OF A GRANT AWARD.

Award Kick-off Meeting with team members, ORSP, and Grant Accounting	(41%)
Department-level award management support	(33%)
Reporting facilitation	(32%)